| Appendix III a   | Library Services         |                          |                                      |               |  |  |  |
|--|--------------------------|--------------------------|--------------------------------------|---------------|--|--|--|
| Services that we charge for (1)                                    | 2017/18<br>charge<br>(2) | 2018/19<br>charge<br>(3) | Proposed<br>2019/20<br>Charge<br>(4) | Change<br>(5) |  |  |  |
|  | £                        | £                        | £                                    | %             |  |  |  |
| Reservations (items already in stock)                              | 1.10                     | 1.15                     | 1.15                                 | 0.00%         |  |  |  |
| Reservations (items not in stock)                                  | 2.50                     | 2.50                     | 2.50                                 | 0.00%         |  |  |  |
| Reservations Items Already in Stock (over 60s)                     | 0.70                     | 0.60                     | 0.60                                 | 0.00%         |  |  |  |
| Reservations Items not in stock (over 60s)                         | 1.50                     | 1.50                     | 1.50                                 | 0.00%         |  |  |  |
| Overdue books – per item per day (except DVDs)                     | 0.22                     | 0.25                     | 0.25                                 | 0.00%         |  |  |  |
| Overdue books - per item per day (except DVDs). Over 60s           | 0.12                     | 0.12                     | 0.12                                 | 0.00%         |  |  |  |
| Maximum overdue charge per item (except DVDs) – standard charge    | 6.60                     | 6.80                     | 6.80                                 | 0.00%         |  |  |  |
| Maximum overdue charge per item (except DVDs) – Over 60s charge    | 3.30                     | 3.30                     | 3.30                                 | 0.00%         |  |  |  |
| Lost ticket replacement  | 2.20                     | 2.25                     | 2.25                                 | 0.00%         |  |  |  |
| Lost ticket replacement for over 60s and under 16s                 | 1.10                     | 1.12                     | 1.12                                 | 0.00%         |  |  |  |
| DVD/Blu-ray: Blockbuster per loan for one week                     | 3.00                     | 3.10                     | 3.10                                 | 0.00%         |  |  |  |
| DVD/Blu-ray hire: films per loan for one week                      | 1.20                     | 1.23                     | 1.23                                 | 0.00%         |  |  |  |
| Multi DVDs (sets of 3 or more) per loan for one week               | 2.00                     | 2.00                     | 2.00                                 | 0.00%         |  |  |  |
| Music CD hire per loan for one week.                               | 0.55                     | 0.57                     | 0.57                                 | 0.00%         |  |  |  |
| Music CD hire per loan for one week. Over 60s                      | 0.25                     | 0.25                     | 0.25                                 | 0.00%         |  |  |  |
| Spoken Word (Talking Books) per loan for 3 weeks                   | 1.00                     | 1.00                     | 1.00                                 | 0.00%         |  |  |  |
| Small Ads per 3 weeks  | 3.00                     | 3.00                     | 3.00                                 | 0.00%         |  |  |  |
| Lost or damaged items: Out of print books per book non-fiction     | 18.50                    | 19.00                    | 19.00                                | 0.00%         |  |  |  |
| Lost or damaged items: Out of print books per book fiction         | 12.50                    | 12.80                    | 12.80                                | 0.00%         |  |  |  |
| Lost or damaged items: Out of print books per book paperback fic/r | 6.50                     | 6.65                     | 6.65                                 | 0.00%         |  |  |  |
| Lost or damaged items: Out of production DVD/Blu-ray               | 12.50                    | 12.80                    | 12.80                                | 0.00%         |  |  |  |
| Scanning   | 0.05                     | 0.05                     |                                      | 0.00%         |  |  |  |
|  | B&W A4 15p               | B&W A4 15p               | B&W A4 15p                           |               |  |  |  |
| Photoconving & Brinting charges (from public noturativ)            | per sheet                | per sheet                | per sheet                            | 0.00%         |  |  |  |
| Photocopying & Printing charges (from public network)              | 50p per<br>sheet         |                          | Colour A4<br>50p per sheet           | 0.00%         |  |  |  |
| Average  |                          | •                        |                                      |               |  |  |  |

## Room hire

|  | 201   | 7/10    | 2018/19         |           | Proposed 2019/20 Charge |        |                   | Change              |                    |      |                     |
|--|-------|---------|-----------------|-----------|-------------------------|--------|-------------------|---------------------|--------------------|------|---------------------|
|  |       | Private | Commerical rate | Community |                         |        | Community<br>rate | Private<br>function | Commerical<br>rate |      | Private<br>function |
| Wood Green   | £     | £       | £               | £         | £                       | £      | £                 | £                   | %                  | %    | %                   |
| Community room                                     | 10.00 |         | 25.00           | 12.00     |                         | 25.00  | 12.00             |                     | 0.00               | 0.00 | n/a                 |
| 2nd floor open space                               | 10.00 |         | 27.00           | 12.00     |                         | 27.00  | 12.00             |                     | 0.00               | 0.00 | n/a                 |
| Health Suite                                       | 10.00 |         | 22.00           | 12.00     |                         | 22.00  | 12.00             |                     | 0.00               | 0.00 | n/a                 |
| Business Lounge (glass office)                     | 10.00 |         | 27.00           | 15.00     |                         | 27.00  | 15.00             |                     | 0.00               | 0.00 | n/a                 |
| Business Lounge main area (by special arrangement) | 10.00 |         | 30.00           | 20.00     |                         | 30.00  | 20.00             |                     | 0.00               | 0.00 | n/a                 |
| Hornsey  |       |         |                 |           |                         |        |                   |                     |                    |      |                     |
| Original Gallery (exhibitions per week)            | 80.00 |         | 170.00          | 100.00    |                         | 170.00 | 100.00            |                     | 0.00               | 0.00 | n/a                 |
| Original Gallery (events per hour)                 | 10.00 |         | 27.00           | 12.00     |                         | 27.00  | 12.00             |                     | 0.00               | 0.00 | n/a                 |
| Promenade Gallery (exhibitions per week)           | 20.00 |         | 50.00           | 25.00     |                         | 50.00  | 25.00             |                     | 0.00               | 0.00 | n/a                 |
| Meeting Room (per hour)                            | 10.00 |         | 27.00           | 12.00     |                         | 27.00  | 12.00             |                     | 0.00               | 0.00 | n/a                 |
| Marcus Garvey                                      |       |         |                 |           |                         |        |                   |                     |                    |      |                     |
| Meeting room Large (per hour)                      | 7.00  |         | 27.00           | 15.00     |                         | 27.00  | 15.00             |                     | 0.00               | 0.00 | n/a                 |
| Meeting room Medium (per hour)                     | 7.00  |         | 20.00           | 12.00     |                         | 20.00  | 12.00             |                     | 0.00               | 0.00 | n/a                 |
| Meeting room Small (per hour)                      | 7.00  |         | 12.00           | 7.00      |                         | 12.00  | 7.00              |                     | 0.00               | 0.00 | n/a                 |
| St Ann's   |       |         |                 |           |                         |        |                   |                     |                    |      |                     |
| Hall (per hour)                                    | 20.00 | 25.00   | 35.00           | 20.00     | 25.00                   | 35.00  | 20.00             | 25.00               | 0.00               | 0.00 | 0.00                |
| Activity room (per hour)                           | 15.00 | 20.00   | 27.00           | 15.00     | 20.00                   | 27.00  | 15.00             | 20.00               | 0.00               | 0.00 | 0.00                |
| Meeting room                                       | 10.00 |         | 20.00           | 12.00     |                         | 20.00  | 12.00             |                     | 0.00               | 0.00 | n/a                 |
| Office   | 7.00  |         | 10.00           | 7.00      |                         | 10.00  | 7.00              |                     | 0.00               | 0.00 | n/a                 |
| Highgate   |       |         |                 |           |                         |        |                   |                     |                    |      |                     |
| Meeting room 1 (per hour)                          | 10.00 |         | 27.00           | 15.00     |                         | 27.00  | 15.00             |                     | 0.00               | 0.00 | n/a                 |
| Meeting room 2                                     | 10.00 |         | 22.00           | 12.00     |                         | 22.00  | 12.00             |                     | 0.00               | 0.00 | n/a                 |
| Meeting room 3                                     | 10.00 |         | 17.00           | 7.00      |                         | 17.00  | 7.00              |                     | 0.00               | 0.00 | n/a                 |
| Coombes Croft                                      |       |         |                 |           |                         |        |                   |                     |                    |      |                     |
| Meeting room                                       | 10.00 |         | 27.00           | 12.00     |                         | 27.00  | 12.00             |                     | 0.00               | 0.00 | n/a                 |

All prices are for hire within library opening hours only Hire outside of library opening hours are subject to: 1. A surchage of 50% of the room hire cost 2. A minimum charge of £100 for out of hours security provision